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HEIGHTS FOR
WYOMING

NEWS RELEASE
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Wyoming.com Defines E-Mail Service-Impacting Events On February 2nd

Riverton, WY (February 4, 2015) – The Wyoming-based Internet Service Provider announced that it experienced an event yesterday that impacted some e-mail services on February 2nd, 2015. Specifically, a failing server component with the Company's upstream e-mail service vendors was responsible for the service impacts. There was no outage or failure within the Wyoming.com network.

"This event impacted our customers' e-mail services resulting in sporadic e-mail functions, but not a complete loss of e-mail," stated Butch Cassity, Director of Sales & Marketing. The event began at 8:00am on Monday and was resolved by 4:00pm the following day. "Our Engineering team identified the sporadic problem with both sending and receiving e-mails within our vendor's server array and immediately contacted that vendor to seek resolution as fast as possible," Cassity explained.

"Our vendor experienced equipment problems on their end," added Mitch Benson, President, "and we were not happy with the impact they caused our customers. However, I am very pleased with how quickly we discovered the issue and how persistent our Engineering team was in getting the matter resolved."

While Wyoming.com's network experienced no outage, this event highlights why the Company has its Engineering team operating on a 24/7/365 schedule. "This is why our Engineering team is always on call," Benson added. "We pride ourselves on that constant state of readiness necessary for the high level of support we promise our customers."

Wyoming.com customers should experience no additional issues with their services, and e-mail services have been stabilized.

Wyoming.com is the largest independent ISP in Wyoming, with thousands of business and residential customers across the state. The Company currently provides, voice, data, and Internet services on its own DSL, Wireless, EtherLink and other high-capacity connections, and WyoPhone. The cornerstone of the Company's operational philosophy is to provide customers, large and small, with unique, stable, and highly-individualized products and services. This philosophy has led to Wyoming.com emerging as the premier service provider in Wyoming. As Wyoming's leading Internet service pioneer, it began providing service in Riverton, Wyoming in 1994.